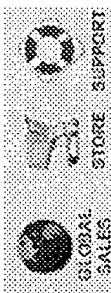


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## Press Release:

# Telcordia™ Call Agent Leads Industry With Primary Line Voice Over IP Solution

*Softswitch now has more Class 5 Features in Production*

Release Date: August 7, 2000

Morristown, New Jersey

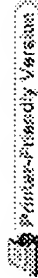
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### Related Links

- Telcordia™ Call Agent
- Telcordia™ NGN Solution



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Communications software and solutions provider Telcordia Technologies, Inc. today announced that the Telcordia™ Call Agent, is now available with new features that make it the most advanced Class 5 softswitch in production supporting primary line voice service over Internet Protocol (IP).

Telcordia has engineered the Call Agent to include the following features:

- **CLASS<sup>SM</sup>**: provides revenue-driving CLASS features such as Call Waiting, Caller ID, Call Forwarding, Return Call (\*69) and Voice Mail;
- **Regulatory**: provides the features necessary to become a licensed carrier. Includes x11, Local Number Portability and Carrier Pre-selection/Selection;
- **Platform**: supports 24x7 operation of the Call Agent including live system retrofits, live system growth and overload detection - including the delivery of 911 service in times of

congestion;

- **Scalability:** brings next-generation call management to both small and large single site configurations as well as configurations that link Call Agent sites to support networks of unlimited sizes; and
- **Network-independent Architecture:** allows the Call Agent to function over virtually all access mediums and networks, including copper pair, fiber, Hybrid Fiber Coax (HFC), and IP and ATM networks.

Working with the company's partner-provided IP or ATM gateways, the Call Agent performs call control functions and delivers CLASS<sup>SM</sup> features for end-users. The Call Agent is based on an open architecture that eliminates dependence on switch suppliers for new products, services and proprietary software upgrades. In addition, the Call Agent decreases the cost of network replacements and build-outs, and provides the framework for broadband integration of voice, video and data services.

Fully functional, the Telcordia Call Agent is driving converged network offerings for Sprint and Vidéotron, one of Canada's leading cable providers. The Call Agent serves as the core software framework for Sprint ION (Sprint Integrated ON-Demand Network) enabling Sprint to offer residences and businesses converged voice, video and data communications services over a single line. The Call Agent allows Vidéotron to offer residential customers telephony over an IP with hybrid fiber coaxial cable HFC access.

Additionally, Telcordia recently signed a multi-million dollar agreement with CTC to provide the Call Agent to serve as the core software framework for CTC's IntelliNET, delivering a high-speed, broadband network to medium-to-large sized enterprises.

"We are very pleased to make this feature set generally available," said Mary Turney, vice president and general manager of Next Generation Networks Solutions, Telcordia Technologies. "These new capabilities are allowing our customers to leverage their packet-based networks by providing value-added features associated with offering local voice and data services. They are using the Telcordia Call Agent, and they stand out among their competition by delivering bundled services more cost-effectively versus a circuit-switched solution. In return, their customers are experiencing 24 x 7 voice and data services and enjoying high-speed Internet access simultaneously through a single connection."

The Telcordia Call Agent is part of the complete Telcordia NGN solution, which also includes NGN Operations Support Systems (OSS) and consulting and engineering services. Telcordia has developed the first comprehensive suite of completely automated, "dual-mode" (circuit-switched or packet-based) OSS for Next Generation Networks. The OSS suite provides support for automatic provisioning, service activation, service assurance and network management for "packet-based" networks and is fully integrated with the Call Agent.

**About Telcordia Technologies, Inc.**

Telcordia Technologies, Inc., an SAIC company, is one of the world's largest providers of operations support systems, network software and consulting and engineering services to the telecommunications industry. The Telcordia software organization, comprised of Operations Support Systems and Service and Business Management Systems, has been ISO 9001-certified and has been assessed at Level 5, the highest level of the Capability Maturity Model®, an industry standard for measuring software development processes that was developed by the Software Engineering Institute at Carnegie Mellon University. A leader in the development of Next Generation Network technologies, Telcordia employs more than 6,500 professionals and has revenues of more than \$1.5 billion. Telcordia ([www.telcordia.com](http://www.telcordia.com)) is headquartered in Morristown, New Jersey, US with offices throughout the United States, Europe, Central and South America and Asia Pacific.

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